

## QA05 - Quality Assurance Overview

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### **Audits**

In line with all other Approved Organisations, Bacra conducts audits on at least 2% of lodged EPCs.

This can include planned, targeted and emergency audits, and requires Assessors to provide evidence for the data that makes up the EPC. (Please see NE01 for further detailed information.)

We believe that this approach ensures that assessments carried out by members of the Bacra EPC scheme will be of high quality.

### **CPD**

All members must keep themselves informed of current energy efficiency issues; so they need to have undertaken 12 hours of Continuing Professional Development each year.

We believe that this is important to ensure continued quality of energy assessments

